

Concierge Services Manager™ System

**A Service & System solution
design to support guest services
planning, and offers 100% service
satisfaction guarantee.**



Concierge Service Manager™

by



**A guest services system
for hospitality places.**



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Concierge Services Manager™ System

Our concierge management system, allows for hospitality services providers, like hotels, resorts, travel agents, conventions and meeting planners, and convention centers to provide package services from their establishment or from other services provider establishment, to their guest and customers.

The system comes with two units. The interactive customer support assistant and the self-services unit. The interactive personal assistance unit allows services establishment to interact with guest and service users when using the system to set up their service needs either after arriving at the service establishment or from guest /customer location prior to their arrival.

The concierge system self service unit will do it your self guide lines that allows guest and service users to set up their service needs themselves.

Concierge Services Manager Supports:

- Restaurants services
- Hotel logging
- Transportation services
- Entertainment events
- Sporting events
- Exhibition places
- Places of attractions
- Places of amusements
- Floral services
- Others



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Concierge Services Manager™ Provides

Customize Services

The concierge services manager allow your guest to plan for the services that they need before their arrival or after their arrival at their place of destination.

Maximize Services Planning

The Concierge Services Manager™ Solution provides the convenient and efficiency your guest needed for finding and planning for other services they needed.

Concierge System Features

- Customer information
- Customer identification
- Services order tracking
- Customer services planning
- Services selection
- Services review
- Transaction processing
- Payment processing
- Services confirmation
- Services record
- Customer services gratuity
- Management back office