## BUSINESS SERVICES ENTERPRISE E-COMMERCE SOLUTION

# Platinum Level Service Package

#### **About PSstar E-commerce Platinum Package**

This service is available to large owner establishment customers with either a large service center of one location, multiple large, middlesized, or small service center locations. The service features will include all of the template structure services combined with other customized service structures that will best suit the needs of the service provider customers.

The owner customers' main featured services, at this level, will be the main point-of-sales solution. This solution will allow the establishment owners to offer a full-scale online transaction service to their customers in all of their service centers. Customer services provided will be setup with the online point-of-sales system and solution services infrastructure network, along with a full-scale technical support. The establishment owner customers will be provided the services center support system, the back office support features, as well as other features that support their service center operations.

The Platinum Package point services will provide Template I-IV services as an additional optional feature, which will include the following:

#### **Service Fees**

Monthly service fees: \$250.00

Service Templates I-IV/customer custom setup: Cost - \$79.99

Annual Service Cost: \$3000.00 (solution system uses Plus Technical Support)

PSstar Point-of-Sales System service infrastructure setup: \$1500.00

### Platinum level package Features:

#### Gold package baseline features

- E-Mail accounts (unlimited),
- E-Commerce Package Full on-line store choice of unlimited templates.
- Template/custom built establishment site
- Multiple unit establishment service center viewing
- Services Information display
- Service and product coupon and voucher display
- Template/customers' custom-built menu page display
- Establishment center e-mail account setup
- Establishment service centers maps and directions

## Platinum Package Additional Features includes:

- Establish a center e-mail account setup
- Establish a map and direction service center
- Provide an online service link center
- Provide back office operation and management support functional features
- Provide establishment customers with an optional sub URL site address
- Build a customer service site to incorporate service template features with customers' choice of services center designs, or with an existing service provider services site
- Provide customers with PSstar System online point-of-sales service solutions along with other key service support features
- Develop a service provider point-of-sales transaction system infrastructure service, and needed technical support networks

 Provide a service provider and establishment owner customers' service centers

## **Technical Services & Support**

- IT and Network services support
- Point-of-Sales system equipment
- Client website Online Business services center Support
- Client site linkage to Psstar services Transaction site
- Client's Site online services transaction services & support
- Client service support software and service center network structure support
- Client Online services Transaction- Development, Hosting and support.