# Concierge Business Services Manager Directory Pos System ©

#### **Overview**

Superior customer service is what separates great companies from good ones. What if your property occupants could not only make a reservation but make plans for variety of other services needs, online on a remote kiosk center location within your establishment location or on your company or property website

The Business Services Manager<sup>™</sup> Directory System provides detailed information about available services and allows your residents to make informed decisions regarding their wants and what best meets their needs.

The system features services and activities currently available within your commerce building establishment and outside the establishment and the services are made available to commercial building potential services users, Hotels, Resorts, Events place, and a upscale /urban living residential places.

Concierge Services System™ Manager supports guest services planning and offers a 100% satisfaction guarantee. Your establishment can be the one that stands out from the crowd by offering unique and personalized service to your customers.

Your commercial building occupants will be able to make a hassle-free service plan using our unique Concierge Business services Manager <sup>™</sup>- Management System.

# **ABOUT DIRECTORY POS SYSTEM SERVICES MANAGER**

The Business Services Manager Directory System provides detailed information about available services and allows users to make informed decisions regarding the services they need.

The System features a wide variety of services form multiple service providers. Additionally the system allows customers to take full advantage of travel far in advance such as transportation at airport departure and arrival. The system allows establishments generate revenue through the option of charging fees for services.

## **Business Services System Benefits**

- → The service concierge manager provides a wealth of information on services and the service providers, so that customers have ample information necessary for planning and setting up and making payment for the services they need when necessary.
- Customers can plan ahead for any of the services available through the concierge manager. For example, varieties of restaurants, theaters, sporting events, and even doctor appointment or vital and day to day necessary service can be planned for with the concierge service manager pos system.
- Business Services manager is a potential source of revenue for your establishment. Services providers from your establishment location can be charge commission or cost of doing business fees and the services users from your establishment system can also be charge services users fees.

# **System Overview Description**

The Business services manager is a self-service personal services assistance that provides an interactive unit system that allows service users to plan for or setups services and make payment for their service needs.

# **Model specification Description**

The system is set up to provide detailed information about available services, services providers and how services can be obtained.

All services that are available through services manager are directly linked to the service providers or vendors and information provided by services users or customer, such as their service needs and services setup plans are directly made available to the service providers

The services information customers or services user provided, allow for the services manager to better assist services provider with the information they need to better meet the needs of their service users

## **Business Services Manager System setup**

The Business Services Manager is made up of a variety of sections that allow service vendors or services vendor to provide information and services setup structure that customers needs to plan for and setup their services

#### **Section One**

The system will need customers' personal information for services planning identification

#### **Section Two**

Customer's services instruction area, this area will allow customers to provide information or instructions needed for services provider to provide flawless services to customers uses their services setup, information and instruction provided

#### **Section Three**

In this section, customers are able to review variety of services and services providers of interest and I earn how business services manager vendor's services can be made available to them or how they can setup and plan for the services they need.

#### **Section Four**

The service manager is set up for all services payment to be made at the point of services setup business services manager location. The system is set up with a point of sales –POS- unite that allow customers/ services users to make payment prior to when services are delivered or after the completion of services setup

For more immediate assistance, please feel free to contact us at: info@gnnetworks.com or give us a call at 1-866-487-9590